

JIO BLACKROCK INVESTMENT ADVISERS PRIVATE LIMITED

Grievance Redressal / Escalation Matrix for Investment Advisers

Details of designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
Customer Care	Mr. Nirav Patel	Unit No. 1301A, 13th floor, Altimus, Plot No. 130, Worli Estate, Pandurang Budhkar Marg, Worli, Mumbai - 400018, Maharashtra, India	1800 268 2981	helpdesk@jioblackrock.com	Mon – Fri 9 am – 5 pm
Head of Customer Care	Mr. Nirav Patel		1800 268 2981	head.customer@jioblackrock.com	Mon – Fri 9 am – 5 pm
Compliance Officer	Ms. Sudha Gurnani		1800 268 2981	Compliance.Officer@jioblackrock.com	Mon – Fri 9 am – 5 pm
CEO & Principal Officer	Mr. Marc Pilgrem		1800 268 2981	Principal.Officer@jioblackrock.com	Mon – Fri 9 am – 5 pm