

## JIO BLACKROCK INVESTMENT ADVISERS PRIVATE LIMITED

### Grievance Redressal / Escalation Matrix for Investment Advisers

Details of designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
Customer Care	Mr. Nirav Patel	Unit No. 1301A, 13th floor, Altimus, Plot No. 130, Worli Estate, Pandurang Budhkar Marg, Worli, Mumbai - 400018, Maharashtra, India	1800 268 2981	<a href="mailto:helpdesk@jioblackrock.com">helpdesk@jioblackrock.com</a>	Mon - Fri 9 am - 6 pm
Head of Customer Care	Mr. Nirav Patel		1800 268 2981	<a href="mailto:head.customer@jioblackrock.com">head.customer@jioblackrock.com</a>	Mon - Fri 9 am - 6 pm
Compliance Officer	Ms. Sudha Gurnani		1800 268 2981	<a href="mailto:Compliance.Officer@jioblackrock.com">Compliance.Officer@jioblackrock.com</a>	Mon - Fri 9 am - 6 pm
CEO & Principal Officer	Mr. Swapnil Bhaskar		1800 268 2981	<a href="mailto:Principal.Officer@jioblackrock.com">Principal.Officer@jioblackrock.com</a>	Mon - Fri 9 am - 6 pm